



Volkswagen

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Media Information

FOR IMMEDIATE RELEASE

2019 GOLF ALLTRACK: EXCEPTIONAL PERFORMANCE WHEREVER THE TRAIL LEADS

- *Six-speed manual transmission now offered on every trim*
- *Front Assist, Blind Spot Monitor, and Rear Traffic Alert are now standard*
- *Available Driver's Assistance and Appearance package for SE models adds 18-inch wheels, LED headlights with AFS, Lane Assist, Light Assist, Park Distance Control, and Park Assist*
- *4Motion® all-wheel drive, Hill Descent Control, Alltrack-exclusive "Off Road Mode," and increased ground clearance provide exceptional performance on a variety of terrains*
- *MSRP starts at \$26,895*

Herndon, VA (September 17, 2018) – The 2019 Golf Alltrack with 4Motion® all-wheel drive is the ultimate vehicle for adventure seekers. Combining practicality with high-performance, the wagon can maneuver through a variety of terrain, all year-round.

New for 2019

The 2019 Golf Alltrack is available in three trims—S, SE, and SEL. The S trim adds standard Forward Collision Warning and Autonomous Emergency Braking with Pedestrian Monitoring (Front Assist), Blind Spot Monitor, and Rear Traffic Alert.

SE models offer an available Driver Assistance and Appearance package, which includes Lane Keeping System, (Lane Assist), Park Distance Control, Parking Steering Assistant (Park Assist), High Beam Control (Light Assist), LED headlights with the Adaptive Front-lighting System (AFS), auto-dimming rearview mirror, and 18-inch aluminum-alloy wheels. The top-of-line 2019 Golf Alltrack SEL gains a six-speed manual transmission.

Pricing for the 2019 Volkswagen Golf Alltrack with a standard six-speed manual transmission starts at \$26,895. The six-speed DSG® dual-clutch automatic transmission with Tiptronic® starts at \$27,995. The destination charge for all Golf Alltrack models is an additional \$895.

Exterior

The Golf Alltrack, the taller sibling of the Golf SportWagen, has an extra 0.6 inches in ride height over the vehicle from which it was derived. This height elevation adds a bolder, more capable appearance, without compromising the pillars of Volkswagen design DNA—tight, crisp lines and understated-yet-modern surfaces. Like the SportWagen, the Alltrack is about 180.2 inches long and 70.8 inches wide.

Halogen headlights with LED Daytime Running Lights (DRLs) refresh the Alltrack's look. Differentiating itself from the SportWagen, the Alltrack's profile includes body cladding on the side sills and around the wheelarches that carries over to the lower areas of the redesigned bumpers. Unique accenting can also be seen in the silver roof rails, Reflex Silver side mirrors and lower window chrome molding. A panoramic sunroof is standard equipment on SE and SEL grades. Also obvious from the side are the standard 17-inch aluminum-alloy wheels (18-inch wheels are optional on the SE and standard on SEL) and the impressive ground clearance of 6.9 inches.

At the back, the Alltrack sports new LED taillights, and a bumper that is highlighted by dominant silver underbody protection, matching the style of the side sills and incorporating chrome exhaust outlets on either side. "Alltrack" and "4Motion" badging also make it clear this is a distinctly different vehicle than its Golf brethren.

In addition to the standard fog lights, LED Daytime Running Lights and automatic headlights with rain sensor activation are now fitted on all trims. SEL models add LED headlights with the Adaptive Front-lighting System (optional on the SE trim via the Driver Assistance and Appearance package).

Interior

Inside, the Alltrack offers a generous 94.3 cu-ft of passenger volume, as well as 30.4 cu-ft of cargo room behind the rear seats and 66.5 cu-ft with the rear seats folded. The sizeable interior also includes 38.6 inches of headroom space, front and rear shoulder room of 55.9 and 53.9 inches, and front and rear legroom of 41.2 and 35.6 inches.

Notable differences that distinguish the Alltrack's upscale cabin from its SportWagen brethren include standard V-Tex leatherette seating surfaces across all trims, along with standard heated front seats. A 12-way power driver seat is standard on the SEL model. The unique interior equipment of the Alltrack includes stainless-steel door kickplates with the Alltrack logo and custom aluminum-look pedals.

In addition to the expansive interior space, driver controls are positioned to help optimize ergonomics and usability. The seat position, height of the shifter and the spacing between the pedals are fine-tuned for increased driver comfort. This driver-centric design focus is evident from the center stack, which is angled towards the driver, a feature frequently seen in premium luxury or performance vehicles. Standard ambient lighting further highlights this upscale character, as well as the use of premium materials throughout, such as the soft-touch plastics and leather-wrapped handbrake, shifter knob and multi-function steering wheel.

An equal amount of attention has been paid to helping to optimize comfort and convenience throughout the lineup. The Alltrack comes equipped with a long list of modern comfort, convenience and entertainment

features, including power windows and power-adjustable mirrors, a six-speaker audio system, and a rearview camera. SE trims include KESSY® keyless access with push-button start, while SEL models include the Fender® Premium Audio System and Climatronic® automatic dual-zone climate control.

MIB II Infotainment. All 2019 Golf Alltrack models feature Volkswagen's innovative MIB II touchscreen infotainment system. The display utilizes a capacitive-touch sensor (as in smartphone and tablet technology) rather than the more common resistive touchscreens that require pressure, enabling gesture controls like swiping and even pinch-zooming.

S models are equipped with the Composition Color unit, which features a 6.5-inch capacitive touchscreen display. The infotainment system also offers SD card and USB (one port) multimedia interfaces, as well as a rearview camera and standard Bluetooth® technology for compatible devices.

All other Alltrack models are equipped with a glass-covered 8.0-inch capacitive touchscreen display SE models with the Composition Media unit; SEL models with the Discover Media system with navigation.

Both units offer one USB port, a JPEG viewer, SiriusXM® radio for a three month trial period, and HD Radio. Both units also have the ability to send and receive SMS text messages with Bluetooth with compatible phones and pair two phones simultaneously. The Discover Media unit offers 2.5D navigation, featuring one-shot voice destination entry, destination entry with search and auto-complete, and predicts possible destinations based on often used routes.

Volkswagen Car-Net. Volkswagen is committed to driving the development of more connected and intelligent vehicles, and the Car-Net® connectivity system is a major element in achieving that goal. Features available through Car-Net are divided into three key areas: "App-Connect," "Security & Service," and "Guide & Inform."

Car-Net App-Connect smartphone integration for compatible devices is standard on all Alltrack models. App-Connect offers users the ability to run select smartphone apps directly on the vehicle's display through services such as Apple CarPlay™, Android Auto™ and MirrorLink®.

Equipped on SE and SEL models, Car-Net Security & Service is a suite of elements that provides security features and also allows owners to access their VW remotely through vw.com/carnet as well as a smartphone app.

Customers purchasing new Volkswagen models equipped with VW Car-Net Security & Service will receive a six-month trial subscription from Verizon Connect Inc. that starts on date of your Volkswagen purchase for no additional charge. To extend the benefits of this system after the trial, customers can choose from a number of payment options: One year for \$199 and two years for \$378, or month-to-month for \$17.99, plus applicable taxes and fees. App-Connect can be used free-of-charge and is not included as part of the subscription-based services.

Available Car-Net Security & Service features include Automatic Crash Notification, which can help automatically notify an operator who can quickly contact first responders in the event of a collision; Manual Emergency Call, a

feature that allows for quick access to customer specialists at the touch of a button; Roadside Assistance, for added peace-of-mind in the event of trouble on the road; and Stolen Vehicle Location Assistance, which uses Car-Net Security & Service to assist law enforcement with locating your vehicle in the event that it is stolen.

In addition, Car-Net Security & Service offers remote vehicle access, remote door lock and unlock, remote honk and flash of lights, last parked location information, and remote status check (doors and windows). Consumers will also be able to send a location from their connected smart device to the factory-installed compatible navigation system on select models. For consumers who prefer a more personal touch, Agent Destination Assist is also available.

Car-Net Security & Service also includes Family Guardian, which offers features such as: speed alert, which notifies you when the pre-determined maximum speed limit is exceeded; boundary alert, which lets you know when the vehicle has traveled outside of a pre-set virtual boundary; curfew alert, which notifies you if your vehicle is driven while curfew alert is on; and valet alert, which lets you know if your vehicle is driven more than 0.2 miles from the valet drop-off location.

Diagnostics and maintenance information is also available through Car-Net Security & Service. In addition to the vehicle's warning and indicator lights, a Vehicle Health Report provides customers easy access to diagnostic information. When it's time for scheduled service, Car-Net Security & Service not only notifies the customer, but provides a simple way to schedule a dealer visit.

The available VW Car-Net app for smartwatch (supports select Apple Watch[®] and Android Wear[™] operating systems) allows VW customers to control a host of Security & Service features and functions available through the iPhone[®] and Android[™] apps and Customer Web Portal, directly from their wrist. Smartwatch wearers can keep tabs on their vehicle from afar, remotely locking and unlocking doors and viewing the status of doors, windows and sunroof (open or closed). These consumers can also find a parked vehicle more quickly, with a map of the current vehicle location, and get walking or driving directions to the vehicle. Drivers can check their fuel level and receive alerts with a compatible smartwatch.

Equipped on SEL models, Car-Net Guide & Inform offers an enhanced navigation and infotainment experience for VW consumers. Volkswagen has incorporated technologies that enhance existing navigation offerings while adding an additional level of information that empowers consumers. The in-vehicle navigation system features fuel prices, sports scores, movie information and weather data as part of the three-month SiriusXM Travel Link trial. VW customers will also enjoy real-time traffic information and a complimentary three-month SiriusXM Traffic trial.

Powertrain

The Alltrack shares its 1.8-liter TSI engine with other members of the seventh-generation Golf lineup. This four-cylinder gasoline unit is a member of the latest EA888 engine family, utilizing turbocharged induction and direct fuel injection to help achieve excellent efficiency while still delivering impressive power. Output is rated at 168 horsepower at 4500 rpm and a stout 199 pound-feet of torque beginning at just 1,600 rpm.

All Alltrack models are offered with either a six-speed manual or six-speed DSG automatic transmission. Regardless of transmission, power is routed to all four wheels via the 4Motion all-wheel-drive system.

Also unique to Alltrack is a large 14.5-gallon fuel tank, which offers a greater range for adventure than SportWagen's 13.2-gallon tank.

EPA-estimated fuel economy for the 2019 Golf Alltrack is currently pending EPA certification. Official EPA estimates will be available prior to the vehicle's market launch.

4Motion All-wheel-drive System

Every Golf Alltrack is equipped with the 4Motion all-wheel-drive system. The latest-generation 4Motion system is activated before wheelspin occurs, helping eliminate traction losses. The system achieves this by using an advanced control function based on specific driving conditions. When operating under a relatively low load or when coasting, the front wheels are driven and the rear wheels are decoupled, helping to save fuel. However, the rear wheels can be engaged in fractions of a second whenever necessary via the center differential, which is activated by an electro-hydraulic oil pump.

A control unit continually calculates the ideal drive torque for the rear wheels and controls how much the multi-plate clutch should be closed by activating the oil pump. The oil pressure increases the contact pressure at the clutch plates in proportion to the torque desired at the rear axle. So, the amount of pressure applied to the clutch plates can be used to continuously vary the amount of torque going between the front and rear wheels, up to a maximum of 50 percent at the rear axle.

In addition to the center differential that acts longitudinally, electronic differential locks that are a function of the Electronic Stability Control (ESC) system act laterally. The system can briefly brake a wheel that is slipping, enabling uninterrupted and stable transfer of drive power to the wheel on the opposite side.

Chassis

As a member of the modern Golf lineup, Alltrack is built on the same MQB chassis architecture as the rest of the line. The unitary construction chassis has two solid-mounted subframes with bolt-on front fenders, and utilizes new technologies such as laser clamp welding, which produces "wobble seam" welds in a wave pattern to help maximize strength in a limited space, offering significantly more strength than a traditional spot weld.

The stamped steel body and chassis boasts a large percentage of high-strength, hot-formed steel. This technology allows much of the chassis and body to be constructed from thinner and lighter parts without loss in strength.

The Alltrack has its own, unique suspension tuning, with a ride height that is raised by 0.6 inches. Up front, a strut layout uses coil springs, telescopic dampers, and an anti-roll bar, with a multilink arrangement with coil springs, telescopic dampers and anti-roll bar at the back.

The Golf Alltrack braking system features 11.3-inch vented front discs and 10.7-inch solid rear discs with standard three-channel ABS with electronic brake pressure distribution. The rack-and-pinion steering features electric power assist and features a 13.6:1 ratio that allows for 2.76 turns from lock to lock and a vehicle turning circle of 35.8 feet.

The Alltrack features a unique Driving Mode Selection that enables an Off Road Mode setting. This driving profile alters the ABS system and accelerator pedal character and activates the hill descent function, helping Alltrack deliver exceptional performance off the beaten path. The available Off-Road HMI that is part of the navigation system displays compass, steering angle, and altitude when driving off-pavement.

Alltrack is also equipped with the XDS[®] Cross Differential System—a feature originally developed for the performance-oriented GTI model. This technology acts somewhat like an electronic substitute for a traditional mechanical limited-slip differential, working by actively monitoring data from each wheel sensor. If the suspension becomes unloaded, the system automatically applies braking to the driven inside wheel as needed to help reduce understeer (the tendency for the front wheels to run wide). This not only helps stability, but can also help improve handling and cornering performance.

Safety

To help protect occupants, the Golf Alltrack provides a combination of both passive and active safety systems. It features six airbags as standard (front and side airbags for front passengers and side curtain airbags for outboard seating positions), along with a number of electronic safety systems, such as an Anti-lock Braking System (ABS) and Electronic Stability Control (ESC).

A standard feature on the 2019 Alltrack is Volkswagen's Automatic Post-Collision Braking System. This builds on the premise that a collision is rarely a single, instantaneous action, but rather a series of events that follow the initial impact—the most significant of which can cause additional collisions. The Automatic Post-Collision Braking System helps address this, in certain crash scenarios, by applying the brakes when a primary collision is detected by the airbag sensors, thus potentially reducing residual kinetic energy and, in turn, the chance of additional damage.

The Alltrack also includes Volkswagen's Intelligent Crash Response System that shuts off the fuel pump, unlocks the doors, and switches on the hazard lights if the car is involved in certain types of collisions.

All Alltrack models feature a standard rearview camera.

Driver-Assistance Systems

To meet the demands of American drivers, the 2019 Golf Alltrack offers a comprehensive suite of driver-assistance technology. Available features include: Forward Collision Warning and Autonomous Emergency Braking with Pedestrian Monitoring (Front Assist); Blind Spot Monitor; Rear Traffic Alert; Adaptive Cruise Control (ACC); Lane Keeping System (Lane Assist); Park Distance Control; Parking Steering Assistant (Park Assist); and High Beam Control (Light Assist).

Front Assist, standard on all Alltrack models, is intended to warn drivers of potential frontal collisions (Forward Collision Warning) with vehicles and pedestrians, and in some cases provide automatic braking assistance (Autonomous Emergency Braking).

Within physical system limits, Forward Collision Warning warns the driver of potential critical front-end collision situations, both acoustically and visually by a warning symbol in the instrument cluster if the car is traveling above 18 mph. Furthermore, an automatic jolt of the brakes can warn the driver of the danger. If the driver fails to brake, or if the car is traveling below 18 mph, Autonomous Emergency Braking is activated to help slow the vehicle. If the brake pedal is applied but the driver brakes too lightly, the brake pressure is increased by the system (Braking Support).

Blind Spot Monitor is standard on all Alltrack models. Blind Spot Monitor uses two radar sensors at the rear of the vehicle to scan the approaching traffic and is intended to warn drivers of potential danger in adjacent lanes. If the driver uses the turn signal to indicate a lane change while a vehicle is detected in a blind spot, the system utilizes a flashing LED symbol in the outer area of the side mirrors. Even if the driver does not use a turn signal, the LED symbol in the mirror will illuminate if a vehicle is detected in the blind spot. The system is designed to help alert drivers in specific situations; stationary objects or oncoming vehicles do not trigger warnings, nor do vehicles more than one lane across away from the vehicle.

If combined with Lane Assist (standard on SEL models and SE models equipped with the Driver Assistance package, see below) the system not only warns the driver with the flashing LED symbol if a vehicle is detected in the blind spot, but within system limits, it can also countersteer to help keep the car in the lane even if the turn signal is on. If the driver still tries to steer out of the lane, the system will warn with an additional vibration of the steering wheel.

The Rear Traffic Alert system, standard on all Alltrack models, is intended to detect vehicles approaching from the side that may be difficult for the driver to see while reversing. It offers a sizable range of about 65 feet on either side of the vehicle, and will present a visual and an acoustic warning, if a potential collision with a crossing vehicle is detected. If the driver does not react, the system can apply the brakes to help mitigate and, in the best case, can help prevent a collision. The system is activated by putting the car in reverse.

Adaptive Cruise Control (ACC), standard on SEL models, uses a forward facing radar to maintain a set speed while helping maintain a set distance to the vehicle in front. The driver sets the speed and the desired spacing via buttons on the multifunction steering wheel and can further use those buttons to adjust and cancel the ACC function while the accelerator can be used to override the ACC function. Pressing the brakes always cancels the ACC function. All ACC-related system messages appear in the central multifunction display. When the roadway ahead of the vehicle is clear, the system maintains the set speed. Alltrack models fitted with ACC can match a vehicle in front and come to a stop if the vehicle in front does.

Lane Keeping System (Lane Assist) is standard on SEL models and SE models equipped with the Driver Assistance and Appearance package. When driving above 40 mph, if there is an indication that the vehicle is unintentionally straying from its lane without using a turn signal, Lane Assist actively countersteers to help keep

the vehicle in the lane. The system's camera recognizes visible lane markings and, using a special algorithm, calculates the risk of the car leaving the lane. If the driver takes his or her hands off the wheel for a defined period of time, the system provides an audible warning and a visual signal in the instrument cluster, asking the driver to take over.

The system can work in the dark and/or in fog, but it will not engage if it cannot properly detect lane markings. If the turn signal has been set before crossing a lane marking, the Lane Assist system will not engage or give a warning. The driver can "override" the system at any time by applying minimal force to the steering wheel.

Park Distance Control, standard on SEL models and SE models equipped with the Driver Assistance and Appearance package models, uses ultrasonic sensors located in the front and rear bumpers to monitor a range of up to approximately five feet in front or behind the vehicle. The system is activated when reverse gear is engaged or below a speed of 9 mph and helps provide guidance when parking or in tight spaces. The system has audible and visual warnings when the car starts to approach parked cars or static objects from the front or rear.

Maneuver Braking, a part of the Park Distance Control system, is intended to mitigate or help prevent collisions with static obstacles to the front and rear while the vehicle is maneuvered. The system is active when reverse gear is selected. If the system detects a stationary object while the vehicle is in reverse and moving between 1-6 mph, it can apply the brakes automatically to help prevent or mitigate a collision. The system can be deactivated at any time using the touch display or permanently in the setup menu.

Parking Steering Assistant (Park Assist) Assist is standard on SEL models and SE models equipped with the Driver Assistance and Appearance package. This system can automatically steer the car into parallel and perpendicular parking spaces (the latter both forward and in reverse). While driving below 12 mph, pressing the Park Assist button will preselect the likeliest parking maneuver based on the size of the parking spot but it will also show other available maneuvers in the instrument cluster. The driver only needs to activate the accelerator pedal and brake once a gear is selected, as Park Assist can automatically help steer the vehicle into the parking space.

The driver can override or deactivate the steering assistance at any time by turning the steering wheel, disengaging reverse gear or pressing the button. Below 12 mph, the system scans both the left-hand and right-hand sides of the road—for example, in a one-way street—for any parking spaces as it drives past. By activating the turn signal, the driver stipulates which side of the road they wish to park on.

High Beam Control (Light Assist) is standard on SEL models and SE models equipped with the Driver Assistance and Appearance package. It automatically raises the headlamp high beams above 40 mph on dark or poorly lit roads, if there is no oncoming traffic detected.

Warranty

For the 2019 model year, Volkswagen Golf Alltrack models in the United States will come with the People First Warranty, a six-year or 72,000-mile (whichever occurs first) bumper-to-bumper New Vehicle Limited Warranty, the remainder of which can be transferred to a subsequent owner throughout its duration.

The six-year/72,000-mile People First Warranty includes powertrain coverage for engines, transmissions and optional 4Motion all-wheel-drive systems. Additionally, all the elements of the remaining warranty coverage can be transferred to a subsequent owner

Most mainstream competitors to the Volkswagen brand in the United States such as Honda, Toyota and Ford offer only a three-year/36,000 mile basic warranty and a five-year/60,000 mile powertrain warranty on their cars and SUVs. While Hyundai and Kia offer a five-year/60,000 mile basic warranty and a higher time and mileage limit on their powertrain limited warranties, if the vehicle is sold to a second owner, the powertrain limited warranty is not transferable beyond five years or 60,000 miles from the date it was first sold new.

Competitive Set

Subaru Outback
Subaru Crosstrek

About Volkswagen of America, Inc.

Founded in 1955, Volkswagen of America, Inc., an operating unit of Volkswagen Group of America, Inc. (VWoA) is headquartered in Herndon, Virginia. It is a subsidiary of Volkswagen AG, headquartered in Wolfsburg, Germany. VWoA's operations in the United States include research and development, parts and vehicle processing, parts distribution centers, sales, marketing and service offices, financial service centers, and its state-of-the-art manufacturing facility in Chattanooga, Tennessee. The Volkswagen Group is one of the world's largest producers of passenger cars and Europe's largest automaker. VWoA sells the Atlas, Beetle, Beetle Convertible, e-Golf, Golf, Golf Alltrack, Golf GTI, Golf R, Golf SportWagen, Jetta, Passat, Tiguan, and Tiguan Limited vehicles through more than 650 independent U.S. dealers. Visit Volkswagen of America online at www.vw.com or media.vw.com to learn more.

Notes:

This press release and images of the 2019 Golf Alltrack are available at media.vw.com. Follow us @VWNews.

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This information is preliminary and subject to change.

Features and technical data apply to models offered in the USA. They may differ in other countries.

All prices listed are the Manufacturer's Suggested Retail Price and exclude destination, taxes, title, options, and dealer charges. Dealer sets actual prices.

Always pay careful attention to the road, and do not drive while distracted.

See Owner's Manual for further details and important warnings about the keyless ignition feature. Do not leave vehicle unattended with the engine running, particularly in enclosed spaces.

Not all App-Connect features available on all operating systems. Standard text and data usage rates apply. App-Connect features require compatible device, operating system, and mobile apps. See mobile device and app providers for terms and privacy.

Verizon Connect, Inc. is service provider of VW Car-Net Security & Service. Available on select models. Trial or paid subscription required. VW Car-Net Security & Service services require vehicle cellular connectivity and availability of vehicle GPS signal; certain services may collect location information. See Terms of Service, Privacy Policy, and other details at www.vw.com/carnet.

Automatic Crash Notification may be enabled for up to six months without activating a trial or paid subscription; Manual Emergency Call feature and all other VW Car-Net Security & Service features require trial or paid subscription.

Roadside Assistance provided by a third party.

Stolen Vehicle Location Assistance is for use by law enforcement authorities only. See Terms of Service for details.

Standard text and data rates apply. Do not use Last Parked Location feature to locate stolen vehicles.

Refer to your vehicle's warning and indicator lights for the most current diagnostic information. Always consult owner's manual for maintenance guidelines.

Smartwatch app features are limited. Standard text and data rates apply.

SiriusXM audio and data services each require a subscription sold separately, or as a package, by SiriusXM Radio Inc. If you decide to continue service after your trial, the subscription plan you choose will automatically renew thereafter and you will be charged according to your chosen payment method at then-current rates. Fees and taxes apply. To cancel you must call SiriusXM at 1-866-635-2349. See SiriusXM Customer Agreement for complete terms at www.siriusxm.com. All fees and programming subject to change.

Where stated, fuel economy values (mpg) are EPA estimates. See www.fueleconomy.gov for details. Your mileage will vary and depends on several factors including driving habits and vehicle condition.

Airbags are supplemental restraints only and will not deploy under all crash circumstances. Always use safety belts and seat children only in the rear, using restraint systems appropriate for their size and age.

The Intelligent Crash Response System (ICRS) will only activate in a collision where the airbags deploy or safety belt pretensioners activate. Not all collisions cause airbags to deploy or safety belt pretensioners to activate.

Always obey local speed and traffic laws.

Driver-assistance features are not substitutes for attentive driving. See Owner's Manual for further details, and important limitations.

6 years/72,000 miles (whichever occurs first) New Vehicle Limited Warranty on MY2019 VW vehicles, excluding e-Golf. Claim based on manufacturers' published data on transferability of car and SUV Bumper-to-bumper/Basic warranty only. Not based on other separate warranties. See owner's literature or dealer for warranty exclusions and limitations.