Media Information

Updated 4/14/20: Updated description of ACC with Stop and Go and release timing for Car-Net features
Updated 7/22/20: Added EPA fuel economy numbers

OCTOBER 3, 2019
2020 VOLKSWAGEN TIGUAN: STANDARD DRIVER-ASSISTANCE FEATURES ENHANCE THE AWARD-WINNING COMPACT SUV

→ Next-generation Car-Net® and Wi-Fi standard on all models for MY 2020
→ Standard Front Assist, Side Assist, and Rear Traffic Alert
→ Available wireless charging
→ MSRP starts at $24,945

Herndon, VA — The 2020 Volkswagen Tiguan combines Volkswagen’s hallmark fun-to-drive character with a sophisticated and spacious interior, flexible seating, and high-tech infotainment and available driver-assistance features.

New for 2020
For the 2020 model year, the Tiguan is offered in five trims—S, SE, SE R-Line Black, SEL, and SEL Premium R-Line. Tiguan models receive a modest value alignment, with Front Assist, Side Assist, and Rear Traffic Alert becoming standard on all models.

In addition to the newly standard driver-assistance features, all models are equipped with the next-generation Car-Net® telematics system, as well as in-car Wi-Fi capability when you subscribe to a data plan. Wireless charging is available, starting on the SE trim.

The new Tiguan SE R-Line Black trim features 20-inch black aluminum-alloy wheels, black-accented R-Line® bumpers and badging, fog lights, a panoramic sunroof, front and rear Park Distance Control, and a black headliner.

The Tiguan SEL model adds upscale features like a heated steering wheel, auto-dimming rearview mirror, and rain-sensing wipers. The SEL Premium R-Line adds a new heated wiper park, standard R-Line content, and 20-inch wheels.

Pricing for the 2020 Volkswagen Tiguan starts at $24,945 for front-wheel drive models and $26,245 for all-wheel drive models. The destination charge for all Tiguan models is an additional $1,020.

Exterior
The Volkswagen Tiguan combines style and capability with its wide, low stance, bold character lines and LED lighting. With its refined appearance and ability to cater to an active lifestyle, the Tiguan successfully bridges the gap between adventure and city living.

The S trim is distinguished by halogen headlights, LED daytime running lights and taillights, heated exterior mirrors with integrated turn-signal indicators, and 17-inch wheels. The SE trim also wears 17-inch wheels with a unique design, while the new SE R-Line Black trim features standard 20-inch wheels, fog lights with cornering functionality, and a panoramic sunroof. Further design elements specific to the SE R-Line Black are black roof rails, black-accented R-Line bumpers, black headliner, and interior and exterior R-Line badging. The Tiguan SEL includes 19-inch wheels, a power liftgate, and rain-sensing wipers.

The top-of-the-line SEL Premium R-Line trim features standard R-Line content, 20-inch wheels, LED headlights with the Adaptive Front-lighting System (AFS), and power-folding exterior mirrors with puddle lights. The SEL Premium R-Line also features a hands-free Easy Open power liftgate, which is foot-activated on opening to make Tiguan’s cargo space more accessible when customers’ hands are full. The liftgate also includes an Easy Close feature—a kick under the rear bumper initiates closing.

The exterior design of Tiguan also emphasizes its rugged utility. The front bumper, for instance, is similar to the European model’s off-road package, complementing the Tiguan’s available 4Motion® all-wheel-drive system with a 26-degree approach angle. Other indications of its off-road capability are a 23-degree departure angle and 7.9 inches of ground clearance.

Roof rails are standard, allowing outdoors enthusiasts to upgrade the vehicle with Volkswagen accessories such as bike, kayak, and ski carriers. The available accessory towing hitch can be used to pull up to 1,500 pounds when properly equipped.

**Interior**

The versatility of Tiguan’s seating is what sets it apart from the competition. In front-wheel-drive Tiguan models, three rows of seating are standard, including a second-row bench that can recline, slide seven inches fore and aft, fold down, and be split 40/20/40. The 50/50 split third-row provides seating for two, and also folds down. When
configured with 4Motion all-wheel-drive, the 2020 Tiguan comes standard with two rows and a third row is optional.

In three-row models, folding the rear seats creates 33 cubic feet of rear cargo space, and that can be easily expanded to a maximum of 65.7 cubic feet by folding the second row using the levers in the cargo area. With all three rows in place, there is still a handy 12 cubic feet of cargo space.

In two-row models, the Tiguan supplies a generous 37.6 cubic feet of space behind the rear seats and 73.5 cubic feet in all. The 40/20/40 split seats allow the two-row Tiguan to accommodate skis, fishing gear, or other large items.

In the cargo area, tie-down hooks help keep things in place and a 12-volt outlet is included. In models equipped with the available Fender® Premium Audio System, the subwoofer is hidden in the spare tire area to avoid sacrificing cargo space.

To let the outside into the Tiguan cabin, there’s an available panoramic glass tilt-and-slide sunroof. This aerodynamically and acoustically optimized panoramic roof is comprised of an opening glass panel at the front and a fixed glass panel at the rear. It features pinch protection and an electrically-operated one-touch sunshade that covers the inside of the entire glass area. The expansive sunroof is available for the SE trim and is standard on the SE R-Line Black, SEL, and SEL Premium R-Line.

The interior features modern, high-quality design with a sporty, driver-focused layout, using gloss-grey and chrome details. Standard features include a multi-function steering wheel and cloth seats with a rhombus pattern that offers a premium look. Tiguan SE, SE R-Line Black and SEL models feature heated front seats with leatherette seating surfaces. SE and SEL models feature a leatherette-wrapped steering wheel, while SE R-line models step up to a leather-wrapped steering wheel. The SEL Premium R-Line brings leather seating surfaces and a leather-wrapped heated steering wheel.

Dual-zone Climatronic® automatic climate control is standard on Tiguan SE, while the S model features manual climate controls. Wireless charging and KESSY® keyless access, along with push-button start, is standard equipment on SE trim levels and above.

Between the large speedometer and tachometer is a multi-function trip computer that helps monitor everything from fuel consumption to trip distance, Bluetooth® connection
status and navigation directions (when equipped). The Volkswagen Digital Cockpit display, standard on SEL and SEL Premium R-Line models, offers drivers a reconfigurable display of key data and the ability to position navigation data front and center for easy viewing.

**MIB II Infotainment.** All 2020 Tiguan models feature the innovative Volkswagen MIB II touchscreen infotainment system. The display utilizes a capacitive-touch sensor (as in smartphone and tablet technology) rather than the more common resistive touchscreens that require pressure, enabling gesture controls like swiping and even pinch-zooming.

The Tiguan S is equipped with the Composition Color unit, which features a 6.5-inch capacitive touchscreen display. The infotainment system also offers SD card and USB-C (one port) multimedia interfaces, as well as a rearview camera and standard Bluetooth technology for compatible devices. App-Connect smartphone integration for compatible devices is standard, and offers users the ability to run select smartphone apps directly on the vehicle's display through services such as Apple CarPlay®, Android Auto™ and MirrorLink®.

All other Tiguan models are equipped with a glass-covered 8.0-inch capacitive touchscreen display—SE and SE R-Line Black models with the Composition Media unit; SEL and SEL Premium R-Line models with the Discover Media system with navigation.

Both units offer three USB-A ports, a JPEG viewer, SiriusXM® radio for a three month trial period, and HD Radio. Both units also have the ability to send and receive SMS text messages via Bluetooth with compatible phones and can pair two phones simultaneously. The Discover Media unit offers 2.5D navigation, featuring one-shot voice destination entry, typed destination entry with search and auto-complete, and predicts possible destinations based on frequently used routes.

**Fender Premium Audio.** The Tiguan SEL Premium R-Line also has the latest Fender Premium Audio System as standard equipment.

The system was developed through collaboration between Fender, the legendary music amplification experts, and Panasonic®. A powerful, 480-watt, 12-channel amp delivers arena-sized sound to the Tiguan cabin. There are nine speakers in total, including Super Twin™ front-door speakers and a Bassman™ subwoofer. The Super Twin units are 200-
mm dual voice-coil woofers that are specifically engineered for improved front-stage imaging and bass response, while the subwoofer, with a single voice-coil setup, ensures Fender’s signature audio experience is enjoyable across all rows.

**Volkswagen Car-Net**

Since its debut for the 2014 model year, Volkswagen Car-Net has allowed Volkswagen owners to get connected to their vehicles. For model year 2020, Car-Net moves into the next generation of integration, with an updated mobile app, a long list of no-charge services for five years, and new subscription options. Car-Net Services will be offered in four areas: Remote Access, Safe & Secure, Hotspot, and Guide & Inform.

Car-Net Remote Access gives owners the ability to interact with their vehicle from miles away via the mobile app. It is offered at no additional charge for five years from the date of vehicle purchase. Features include remote start and stop (if equipped), remote door lock and unlock, remote honk and flash of lights, last parked location, and remote vehicle status display, which provides information on fuel level, mileage, and door and window status.

Available in 2020, VW Car-Net app for smartwatch (supports select Apple Watch® and Android™ Wear operating systems) allows VW customers to control a host of functions, available through the iPhone® and Android™ apps, directly from their wrist. Smartwatch wearers can keep tabs on their vehicle from afar, remotely locking and unlocking doors, remotely starting their vehicle, and viewing the status of doors, windows and sunroof (open or closed). These consumers can also find a parked vehicle more quickly and receive alerts with a compatible smartwatch.

Volkswagen owners with factory-installed navigation can send destinations or points of interest directly to their car from the app, helping to save time. Coming in 2020, owners will also be able to connect their VW Car-Net account to compatible smart home devices to send voice commands to their vehicle to check the fuel level or remote start the engine.

Powered by Parkopedia, the Parking Information feature can help make owners' lives easier by locating off-street parking information. Through the Navigate tab on the app, users can click the “P” icon to show available parking locations, either in the immediate vicinity or near a Point of Interest. Clicking on a specific location will display the address,
hours of operation and pricing. Users can also send the location to their car's navigation system, if so equipped, by clicking the “Send to My VW” button.

Vehicle Health Reports can provide owners easy access to diagnostic information. Reports generate automatically each month after enrollment and are sent directly to the email address in the owner’s profile; owners can also request updated reports anytime through the mobile app. When it’s time for scheduled service, Car-Net can not only notify the customer, but also provides a simple way to schedule a dealer visit.

Family Guardian services and Roadside Call Assist can provide added peace-of-mind no matter who is driving. Speed alert notifies the owner when the pre-determined maximum speed limit is exceeded. Boundary alert lets the owner know when the vehicle has traveled outside of a pre-set virtual boundary. Curfew alert notifies the owner if the vehicle is driven while curfew alert is on. Valet alert alerts if the vehicle is driven more than 0.2 miles from the valet drop-off location. The Car-Net app allows users to control who receives notifications by designating primary and secondary users, with varying levels of control and functionality for each. Notifications can come in the form of text messages, emails, or push notifications from the mobile app itself. If the vehicle is disabled, Roadside Call Assist is available at the touch of the wrench button.

The DriveView™ program is new for 2020. By enrolling in this program, Car-Net users may be eligible for discounted rates from some of the top automotive insurance companies in the country. This program can also help Car-Net users monitor their driving by tracking activities like night driving, hard braking, idle time, and excess speed. These factors all contribute to an overall driving score, which is visible within the mobile app.

Car-Net Safe & Secure is a paid subscription service that includes Information Assistance, Emergency Assistance, Automatic Crash Notification, Anti-Theft Alert, and Stolen Vehicle Location Assistance. The subscription is $99 per year before taxes and fees, and automatically renews annually at the end of the subscription term, unless cancelled. Information Assistance—accessed through the i-call button within the vehicle—allows the driver to speak to a Car-Net agent for support needs, such as points of interest and account services. Emergency Assistance can be accessed through the SOS button in the vehicle, and, if a cellular connection can be established, puts the driver in contact with the Car-Net service center, who can direct emergency
responders to the vehicle’s location and notify the user’s Emergency Contact. Provided a cellular connection can be established, Automatic Crash Notification can help automatically notify an operator who can quickly contact first responders in the event of a collision. Anti-Theft Alert sends a push notification to the user if the vehicle’s anti-theft alarm is triggered, and Stolen Vehicle Location Assistance uses Car-Net to assist law enforcement with locating the vehicle in the event that it is stolen.

Car-Net Hotspot allows passengers to access the internet with up to four connected devices simultaneously, including tablets, smartphones, laptops, gaming devices, and more—at 4G LTE-enabled speed. Existing Verizon Wireless customers with an unlimited mobile data plan can simply add their Volkswagen vehicle as a new line item to their existing plan, non-Verizon customers can set up a prepaid plan for $20/month before taxes and fees.

Car-Net Guide & Inform offers an enhanced navigation and infotainment experience for VW owners with a factory-installed navigation system. Drivers can access traffic reports, fuel prices, sports scores, movie times, and weather data as part of the three-month SiriusXM Travel Link trial. Car-Net enrollment and subscription is not required.

**Powertrain**

The 2020 Volkswagen Tiguan is powered by an advanced version of the EA888 four-cylinder engine. This version of the benchmark EA888 four-cylinder, turbocharged direct-injection engine uses an innovative modification to the conventional four-stroke cycle to offer an outstanding combination of power, efficiency, and responsiveness. It incorporates the so-called Budack cycle for improved combustion efficiency. The upshot is 184 horsepower that kicks in at 4,400 rpm and is maintained until 6,000 rpm. Maximum torque of 221 lb-ft is available from 1,600 to 4,360 rpm. All Tiguans are equipped with a standard eight-speed automatic transmission.

A Start/Stop system is standard for all Tiguan trims, and is designed to help improve fuel efficiency. This technology stops the engine during idle when the brake pedal is held (such as when waiting at a red light). When the brake pedal is released, the engine restarts.

Tiguan models configured with front-wheel drive have 15.3 gallon fuel tanks; models with 4Motion all-wheel drive feature 15.9 gallon tanks. EPA-estimated fuel economy for
front-wheel drive models is 22 mpg in city driving, 29 mpg on the highway and 25 mpg in combined driving. Models with 4Motion all-wheel drive are rated at 20 mpg in city driving, 27 mpg on the highway and 23 mpg in combined driving.

4Motion All-wheel-drive System
Tiguan can be equipped with the 4Motion with Active Control all-wheel-drive system. The latest-generation 4Motion system is designed to activate before wheelspin occurs, helping eliminate traction losses. The system achieves this by using an advanced control function based on specific driving conditions. When operating under a relatively low load or when coasting, the front wheels are driven and the rear wheels are decoupled, helping to save fuel. However, the rear wheels can be engaged in fractions of a second whenever necessary via the center differential, which is activated by an electro-hydraulic oil pump.

A control unit continually calculates the ideal drive torque for the rear wheels and controls how much the multi-plate clutch should be closed by activating the oil pump. The oil pressure increases the contact pressure at the clutch plates in proportion to the torque desired at the rear axle. So, the amount of pressure applied to the clutch plates can be used to continuously vary the amount of torque going between the front and rear wheels, up to a maximum of 50 percent at the rear axle.

In addition to the center differential that acts longitudinally, electronic differential locks that are a function of the Electronic Stability Control (ESC) system act laterally. The system can briefly brake a wheel that is slipping, enabling uninterrupted and stable transfer of drive power to the wheel on the opposite side.

Active Control. All Tiguan models with 4Motion all-wheel drive feature Active Control, which allows the driver to select specific vehicle profiles based on driving conditions. It has four settings: Onroad, Snow, Offroad, and Custom Offroad. Within the “Onroad” setting, additional options are offered: Normal, Sport, Comfort, and Individual. These alter operating parameters for drive systems like the engine, transmission, steering, and Adaptive Cruise Control (ACC), as well as traction-assistance systems like Hill Descent Assist and Hill Start Assist. The singular user interface is highly intuitive, comprising both a rotary knob, and a push-button. Turning the knob engages the various drive modes, while pushing the button triggers a pop-up menu on the screen of the infotainment system, allowing the driver to fine tune the Onroad mode.

Onroad mode is the default setting. Here, the Tiguan automatically varies the drive distribution between the two axles, accounting for road conditions. A press of the button
triggers the driving profile selection screen to pop up on the infotainment screen, offering the driver a choice of "Normal", "Sport", "Eco", and "Individual" drive modes. Within each, the tuning parameters for the engine control, gearbox, steering and optional ACC are varied.

In Snow mode, the response curve of the accelerator pedal is flattened to help negate unintentional and excessive wheelspin, and the transmission upshifts earlier to help maximize traction. Communicating with the accelerator pedal and individual wheel speed sensors, the Traction Control System (TCS) helps reduce engine power the moment it detects slippage. The sensitivity of the system is more relaxed in straight-line situations to allow adequate power transfer, while the limits are tightened in cornering, where traction is of paramount importance.

Offroad mode offers similar throttle and transmission characteristics to Snow mode, adding manual control of transmission shifting via Tiptronic® (only the throttle kickdown switch will force a downshift). The Start/Stop system is switched off in this mode, and ACC operates normally. The ESC system is relaxed to help avoid false positives often encountered off-road, and Hill Descent Control is automatically activated on gradients of more than 10 percent. It functions up at speeds between 1.2 mph and 19 mph, and is adjustable via brakes or throttle.

With unique Offroad ABS programming, the wheels can lock up briefly before the system reduces the brake pressure. This allows time for a small wedge of material from the ground (such as gravel or sand) to build up in front of the wheel, thus helping increase the braking effect. This means that the car still remains steerable while its stopping distance is substantially reduced.

Custom Offroad mode allows the driver to alter the steering, engine and gearbox behavior, as well as Hill Descent Assist and Hill Start Assist.

**Chassis**

Mounted in a lightweight, one-piece strengthened steel subframe, the Tiguan's strut-type front suspension has lower control arms and long-travel coil springs. At the rear, the robust four-link system was designed to cope with the rigors of driving off paved roads and to accommodate the available 4Motion all-wheel drive.
Electro-mechanical power steering with variable assistance contributes to the Tiguan’s fun-to-drive character. At highway speeds, the steering becomes firm and direct, while at parking speeds, assistance is increased. The Tiguan boasts a turning radius of just 37.7 feet.

An impressive braking system matches the Tiguan’s athletic performance. At the front there are 13.4-inch –diameter vented discs, with 11.8-inch-diameter solid discs at the rear. The system features a brake disc drying feature to help remove water from the rotors to optimize wet-weather braking, as well as Electronic Brake-pressure Distribution (EBD), and Hydraulic Brake Assist (HBA). All Tiguan models also feature an electronic parking brake.

Safety
To help protect occupants, the Tiguan provides a combination of both passive and active safety systems. It features six airbags as standard (front and side airbags for front passengers and side curtain airbags for outboard seating positions), along with a number of electronic safety systems, such as an Anti-lock Braking System (ABS) and Electronic Stability Control (ESC).

A standard feature on the 2020 Tiguan is Volkswagen’s Automatic Post-Collision Braking System. This builds on the premise that a collision is rarely a single, instantaneous action, but rather a series of events that follow the initial impact—the most significant of which can cause additional collisions. The Automatic Post-Collision Braking System helps address this, in certain crash scenarios, by applying the brakes when a primary collision is detected by the airbag sensors, thus potentially reducing residual kinetic energy and, in turn, the chance of additional damage.

The Tiguan also includes Volkswagen’s Intelligent Crash Response System that shuts off the fuel pump, unlocks the doors, and switches on the hazard lights if the car is involved in certain types of collisions.

All Tiguan models feature a standard rearview camera.

Driver-Assistance Technology
To meet the demands of American drivers, the 2020 Tiguan offers a comprehensive suite of driver-assistance technology. Available features include: Forward Collision Warning and Autonomous Emergency Braking with Pedestrian Monitoring (Front Assist); Blind
Spot Monitor (Side Assist); Rear Traffic Alert; Adaptive Cruise Control (ACC); Lane Keeping System (Lane Assist); Park Distance Control; High Beam Control (Light Assist); and Overhead View Camera (Area View).

Front Assist, standard on all models, is intended to warn drivers of potential frontal collisions (Forward Collision Warning) with vehicles and pedestrians, and in some cases provide automatic braking assistance (Autonomous Emergency Braking).

Within physical system limits, Forward Collision Warning warns the driver of potential critical front-end collision situations, both acoustically and visually by a warning symbol in the instrument cluster if the car is traveling above 18 mph. Furthermore, an automatic jolt of the brakes can warn the driver of the danger. If the driver fails to brake, or if the car is traveling below 18 mph, Autonomous Emergency Braking is activated to help slow the vehicle. If the brake pedal is applied but the driver brakes too lightly, the brake pressure is increased by the system (Braking Support).

Side Assist is standard on all Tiguan models. Blind Spot Monitor uses two radar sensors at the rear of the vehicle to scan the approaching traffic and is intended to warn drivers of the presence of other vehicles in adjacent lanes. If the driver uses the turn signal to indicate a lane change while a vehicle is detected in a blind spot, the system utilizes a flashing LED symbol in the mirror housing. Even if the driver does not use a turn signal, the LED symbol in the mirror housing will illuminate if a vehicle is detected in the blind spot. The system is designed to help alert drivers in specific situations; stationary objects or oncoming vehicles do not trigger warnings, nor do vehicles more than one lane across from the vehicle.

If combined with Lane Assist (SEL models and above, see below) the system not only warns the driver with the flashing LED symbol if a vehicle is detected in the blind spot, but within system limits, it can also countersteer to help keep the car in the lane even if the turn signal is on. If the driver still tries to steer out of the lane, the system will warn with an additional vibration of the steering wheel.

The Rear Traffic Alert system, standard on all models, is intended to detect vehicles approaching from the side that may be difficult for the driver to see while reversing. The system offers a 180-degree view of the back of the car with a range of 65 feet, and will present a visual and an acoustic warning, if a potential collision with a crossing vehicle is detected. If the driver does not react, the system can apply the brakes to help mitigate
and, in the best case, can prevent a collision. The system is activated by putting the car in reverse.

Adaptive Cruise Control (ACC), standard on SEL models and above, uses a forward facing radar to maintain a set speed while helping maintain a set distance to the vehicle in front. The driver sets the speed and the desired spacing via buttons on the multifunction steering wheel and can further use those buttons to adjust and cancel the ACC function while the accelerator can be used to override the ACC function. Pressing the brakes always cancels the ACC function. All ACC-related system messages appear in the central multifunction display.

When the roadway ahead of the vehicle is clear, the system maintains the set speed. Tiguan models fitted with ACC can match a vehicle in front and come to a stop if the vehicle in front does. If the car in front moves within three seconds, ACC will resume automatically to the set speed. If the car stands longer than three seconds, the driver can resume ACC control by pressing the accelerator pedal or the “resume” button on the steering wheel.

Lane Keeping System (Lane Assist) is standard on SEL models and above. When driving above 40 mph, if the system's camera recognizes visible lane markings and, using a special algorithm, calculates that the vehicle is unintentionally straying from its lane without using a turn signal, Lane Assist actively countersteers to help keep the vehicle in the lane if the driver takes his or her hands off the wheel for a defined period of time, the system provides an audible warning and a visual signal in the instrument cluster, asking the driver to take over.

The system will not engage if it cannot properly detect lane markings. If the turn signal has been set before crossing a lane marking, the Lane Assist system will not engage or give a warning. The driver can override the system at any time by applying minimal force to the steering wheel.

Park Distance Control, equipped on SE R-Line Black models and above, uses ultrasonic sensors located in the front and rear bumpers to monitor a range of up to approximately five feet in front or behind the vehicle. The system may activate below 9 mph and helps provide guidance when parking or in tight spaces. The system has audible and visual warnings when the car starts to approach parked cars or static objects of sufficient size from the front or rear.
Maneuver Braking, a part of the Park Distance Control system, is intended to mitigate or help prevent collisions with recognized static obstacles to the front and rear while the vehicle is maneuvered. The system is active between 1-5 mph. If the system detects a stationary object, it can apply the brakes automatically to help prevent or mitigate a collision. The system can be deactivated at any time using the touch display or permanently in the setup menu.

Two final driver assistance features, standard on Tiguan SEL Premium R-Line models, help provide drivers with better visibility. High Beam Control (Light Assist) automatically switches on the headlamp high beams above 37 mph on dark or poorly lit roads, if there is no oncoming traffic detected. Below 18 mph, the high beams automatically switch off. The Overhead View Camera (Area View) uses the car’s four cameras to supplement the driver’s view of what is around the vehicle.

**Warranty & Maintenance**
Every 2020 Tiguan comes with a Bumper-to-Bumper Limited Warranty and Carefree Maintenance Program. The warranty provides coverage for four years or 50,000-miles (whichever occurs first), and can be transferred to a subsequent owner throughout the remainder of its duration. The Carefree Maintenance Program provides scheduled maintenance services for 2 years or 20,000 miles (whichever occurs first) at no additional charge, and can be transferred to a subsequent owner throughout the remainder of its duration.

**COMPETITIVE SET**
- Chevrolet Equinox
- Ford Escape
- Honda CR-V
- Nissan Rogue
- Toyota RAV4
About Volkswagen
Founded in 1955, Volkswagen of America, Inc. is an operating unit of Volkswagen Group of America and a subsidiary of Volkswagen AG, with headquarters in Herndon, Virginia. Volkswagen’s operations in the United States include research and development, parts and vehicle processing, parts distribution centers, sales, marketing and service offices, financial service centers, and its state-of-the-art manufacturing facility in Chattanooga, Tennessee. The Volkswagen Group is one of the world’s largest producers of passenger cars and Europe’s largest automaker. Volkswagen sells the Arteon, Atlas, Beetle, Beetle Convertible, e-Golf, Golf, Golf Alltrack, Golf GTI, Golf R, Golf SportWagen, Jetta, Passat, and Tiguan vehicles through more than 600 independent U.S. dealers. Visit Volkswagen online at www.vw.com or media.vw.com to learn more.

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This information and any vehicle specifications are preliminary and subject to change.

Features and technical data apply to models offered in the USA. They may differ in other countries.

All prices provided are the Manufacturer’s Suggested Retail Price and exclude destination, taxes, title, other options and dealer charges. Dealer sets actual price.

Always pay careful attention to the road, and do not drive while distracted.

When using KESSY keyless access or remote start, do not leave vehicle unattended with the engine running, particularly in enclosed spaces. See Owner’s Manual for further details and important warnings about the keyless ignition feature.

Always ensure cargo is properly secured. See owner’s manual for details.

Not all App-Connect features are available on all operating systems. Standard text and data usage rates apply. App-Connect features require compatible device, operating system, and mobile apps. See mobile device and app providers for terms and privacy.

When downloading apps, standard message and data rates apply.

SiriusXM audio and data services each require a subscription sold separately, or as a package, by SiriusXM Radio Inc. If you decide to continue service after your trial, the subscription plan you
choose will automatically renew thereafter and you will be charged according to your chosen payment method at then-current rates. Fees and taxes apply. Please see the SiriusXM Customer Agreement at www.siriusxm.com for complete terms and how to cancel, which includes calling SiriusXM at 1-888-539-7474. All fees and programming are subject to change. ©2019 Sirius XM Radio Inc.

Car-Net Remote Access is available on MY20 and newer vehicles, and are offered at no additional charge for 5 years from vehicle in-service date. Always pay careful attention to the road and do not drive while distracted. Certain services require trial or paid subscriptions, which may have their own terms and conditions. VW Car-Net requires vehicle cellular connectivity and availability of vehicle GPS signal, and not all services and features are available on all vehicles. Standard text and data rates may apply for app and web features. Certain services may collect location and vehicle information. See Terms of Service, Privacy Statement, and other important information at www.vw.com/carnet.

Using remote start requires compatible factory-installed or dealer-installed remote start feature and VW Car-Net mobile app. See Owner’s Manual for further details and important warnings about the keyless ignition feature. Do not leave vehicle unattended with the engine running, particularly in enclosed spaces, and consult local laws for any limitations on use.

See Opening and Closing section of your Owner’s Manual for additional warnings and information related to locking and unlocking your vehicle remotely.

Do not use Last Parked Location feature to locate stolen vehicles.

Sending destinations to your vehicle requires compatible factory-installed navigation system.

Roadside Assistance is provided by a third party and may require additional payment for use.

Use of your vehicle by multiple drivers may impact your driving score and your ability to obtain discounted insurance.

Use of Car-Net smart home integration may require compatible home device and account.

Smartwatch app features are limited. Always pay careful attention to the road, and do not drive while distracted.

Not all systems and components are reported by Vehicle Health Reports. Refer to your vehicle’s warning and indicator lights for the most current diagnostic information. Always consult owner’s literature for maintenance guidelines. Standard text and data rates may apply.

Car-Net Safe & Secure subscription automatically renews annually at end of subscription term unless canceled. Price subject to change and excludes taxes and other fees.

Information Assistance (i-call button) requires a paid Safe & Secure subscription.

Emergency Assistance and Automatic Crash Notification require a paid Safe & Secure subscription.
Anti-Theft Alert requires VW Car-Net mobile app. 

Stolen Vehicle Location Assistance is for use by law enforcement authorities only. See Terms of Service for details.

The Car-Net Hotspot feature is intended for passenger use only. 4G LTE coverage is not available in all areas. See materials provided for terms, privacy, data security details. Requires trial or paid Wi-Fi plan from third party wireless provider.

Fuel economy will vary and depends on several factors including driving habits and vehicle condition. See www.fueleconomy.gov for details.

Stated towing capacity is maximum tow rating when properly equipped with towing accessories. Vehicle load, other accessories and options may reduce maximum towing capacity. See vehicle owner’s manual for details.

Airbags are supplemental restraints only and will not deploy under all crash circumstances. Always use safety belts and seat children only in the rear, using restraint systems appropriate for their size and age.

The Intelligent Crash Response System (ICRS) will only activate in a collision where the airbags deploy or safety belt pretensioners activate. Not all collisions cause airbags to deploy or safety belt pretensioners to activate.

Driver-assistance features are not substitutes for attentive driving. See Owner’s Manual for further details, and important limitations.

4 years/50,000 miles (whichever occurs first) New Vehicle Limited Warranty on MY2020 VW vehicles, excluding e-Golf. See owner’s literature or dealer for warranty exclusions and limitations.

The Carefree Maintenance Program provides the 10,000- and 20,000-mile scheduled maintenance services or scheduled maintenance services for two years (whichever occurs first) as stated in the vehicle’s maintenance booklet. See dealer or owner’s literature for provided services, exclusions, and time and other limitations. The Carefree Maintenance Program does not provide tire rotations, or other services or parts not specified in the owner’s literature.